

Majura Football Club

Registration Payment and Refund Policy



Payment of Player Registration Fees

Registration Fees are to be paid online through “Play Football” at the time of registration by selecting the relevant package. Payment can be processed via VISA or MASTERCARD. If you are unable to pay using this method please contact the club registrar at registrar@majurafc.org.au prior to commencing the registration process to discuss other options.

NOTE: Players in the U10 - U18 age groups, who will be attending the grading trials in February, must register and pay their registration fees prior to trials.

Player Eligibility

To be eligible for round one of competition all players must be made “Active” in Play Football one week prior of the relevant competition start date. It will be the responsibility of each player / parent to ensure they have completed all actions to be made “Active”.

In order to be considered “Active”, the player registration payment must be received in full or an approved payment plan must be processed. Players not “Active” by the requirements defined above will not be able to compete until resolved. Coaches and Managers of the team will be notified of eligible players prior to Round One commencing. If a player registers after the competition begins the same rules apply, however if full payment is received and registration is processed prior to Friday 12 noon that player will be eligible to play the following day provided they have been assigned to a team.

Payment Plans

Payment Plans will be approved on case by case basis. To request a payment plan please contact registrar@majurafc.org.au prior to processing player registration through Play Football. Once approved you will be given guidance on how to complete in player registration. Payments via scheduled bank transfer are preferred, however, credit card payments will also be accepted and can be made at the clubhouse. Regular fortnightly payments must be maintained or registration will be cancelled.

Hardship assistance

If your family is experiencing hardship, you may be eligible for assistance from Variety’s ‘Every Chance to Play’ program. To obtain assistance you will need to be referred from one of their Trusted Referrer organisations such as Barnardos, St Vincent de Paul, and the Smith Family. Relevant information can be found on their website: <https://www.variety.org.au/nsw/programs/variety-every-chance-to-play/>

Alternatively, please contact the club Registrar (registrar@majurafc.org.au) or President (president@majurafc.org.au) at Majura FC to discuss your situation confidentially. You may be an eligible recipient of Majura’s Parkin Fund, which supports disadvantaged and refugee children play football, to gain assistance in the order of a fee reduction or waiver in certain cases of hardship.

Sibling Discount

A Sibling Discount is available for families registering 3 or more children in MiniRoos or Junior competitions in the same season. The rebate will be a portion of the lowest Majura FC cost on the third or more registration.

The discount will be automatically applied when 3 or more MiniRoos or Junior players are made active in the club using the same 'Play Football' account.

Questions and claims regarding the sibling discount must be sent to the club registrar at registrar@majurafc.org.au

Player Registration Refunds

Up until the first week of competition any player who withdraws and requests a refund will receive the amount in full minus a \$20 fee to cover administrative costs.

Once the season has begun, there is an increased cost to the club per person. Any players who withdraws up until 30 June can request a refund of up to 50% of their Majura FC registration fee, on a pro-rata basis. No player registration refunds will be processed or entitled after 30 June unless for proven medical reasons (see note below).

The refundable and non-refundable fee components once the season has begun are as follows:

- FFA Fees – non-refundable after round 3 of competition
- Capital Football Fees – non-refundable after round 3 of competition
- U5/6 Miniroos jersey costs – non-refundable
- Majura FC Fees – refundable on a pro-rata basis minus the \$20 administration fee, up to 50% of the Majura FC registration component (e.g. Majura FC Fee = \$180, after 3 rounds of an 18 round competition, refund of \$130 will be provided)

For refunds to be processed please contact registrar@majurafc.org.au for assistance.

Please note that refunds may take time to process.

NOTE: If a player is injured while playing for Majura FC at any stage of the Competition and proven (via medical certificate) unable to participate for the remainder of the season a refund of pro-rata Majura FC fees will be provided, even if it occurs after the 30 June deadline.

Majura FC Committee

January 2020